International students must comply with course progress requirements in order to keep their Student Visas. This chart explains how the new processes will be implemented at your college.

1. **Student passes less than 50% of assessable units studied in a semester of study**
   - Institute International Unit implements the approved Intervention Strategy
   - Student passes more than 50% of assessable units in the next consecutive semester of study
   - Student continues to study without the need to report to DIBP
   - If a student chooses to appeal, the Institute Appeals Panel assesses evidence
     - APPEAL SUCCESSFUL: Student continues to study. Monitoring of academic progress continues
     - APPEAL NOT SUCCESSFUL
       - EXTERNAL APPEAL
         - EXTERNAL APPEAL NOT SUCCESSFUL
           - Students can complain to the Department of Education at any stage about TAFE NSW Appeals processes. Students should send their complaints in writing by email to esosarcmailbox@innovation.gov.au

2. **Student passes less than 50% of assessable units studied in a second consecutive semester of studies**
   - The Institute International Student Unit advises the student in writing that:
     1. course progress is unsatisfactory
     2. the student will be reported to DIBP
     3. offers access to an Appeal Process
   - The student has 20 working days to make a formal appeal
   - The Institute International Unit advises DEC International of the outcome of the Appeal and DEC International reports the student to the Department of Immigration and Border Protection (DIBP).
     - EXTERNAL APPEAL
       - EXTERNAL APPEAL NOT SUCCESSFUL
         - DEC International advises the student that they have been reported to DIBP and will be required to attend an interview.
           - Student is required to attend a compulsory interview with the Department of Immigration and Border Protection (DIBP) within 28 days. Failure to attend this interview will result in automatic cancellation of the Student Visa.
           - DIBP will notify the student of its intention to cancel the Student Visa unless exceptional circumstances can be proven.
           - Student Visa is cancelled